

# Medical Professionals' Confidential Answering Service

*Custom-Designed Services for Every Size Practice*

100% HIPAA Compliant Live Operators Available 24/7/365



**What message are your callers receiving?** ▶ The first impression your patients get of your professionalism and level of concern about their health is communicated by the person who answers your telephone. Many medical professionals still use impersonal methods like voicemail, answering machines, and automated call routers. If you are among them, please ask yourself, "Could I deliver a higher level of healthcare to my patients if I ensured their calls were reliably answered by a friendly, helpful trained professional?"

Surveys indicate patients respond more favorably to live operators than to recorded messages, particularly in emergency situations. Most medical emergencies do not occur during office hours, so the ability of your patients to reach a reliable operator during their time of need is one of the most important factors in your ability to provide the quality of healthcare they expect and deserve.

Additionally, our services are custom tailored to meet the needs of your practice, increasing office efficiency, freeing more of your time, and improving your bottom line. Among our many services, we offer . . .

- ▶ Appointment Scheduling & Confirmation
- ▶ Call Screening & Routing
- ▶ Test Results & Prescription Refills
- ▶ After-Hours Emergency Response



**Premium Services at Affordable Prices** ▶ We want to be your total call center solution. No long-term contract commitment is required.

**For More Information** ▶ Call today or visit our web site!

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